



Solution of pressing issues facing enterprises and organizations in the energy, housing and public utilities industry



Reform of the domestic energy market has increased the importance and immediacy of the following challenges:

- Determining actual energy-consumption volumes;
- Detecting power losses;
- Ensuring the accurate computation of services rendered to consumers (both legal entities and private individuals);
- Payment collection;
- Accuracy and transparency of working with energy data.

Addressing these challenges is made easier by gathering all of the information into a single system and processing it on the basis of powerful industrial IT solutions. Borlas Consulting Group represents just such a comprehensive solution in Russia and the CIS, making it possible to effectively manage energy data, subscriber metering and billing, emergency situations and disturbances, and mobile resources.

Borlas has been working for more than 6 years on the expansion of its Utilities business — solutions for the energy business, housing and public utilities. Drawing on the experience of a whole host of projects for energy companies, enterprises, and organizations in the housing and public utilities sphere, specialists at the Department for Energy-Solution Projects have formulated an efficient arrangement with tremendous development capacity for the organization of a comprehensive billing system based on **Oracle Utilities** solutions:

Oracle Utilities Customer Care and Billing

- Subscriber metering
- Billing
- Financial receipt management
- On-site operations
- Consumption data management
- Operations on competitive markets

Oracle Utilities Meter Data Management

- Data audit, integration and adjustment
- Calculation of meter readings
- Real-time work with metering devices

Oracle Utilities Mobile Workforce Management

- Real-time management of mobile work brigades
- Use of mobile devices/tablets for system access

Oracle Utilities Network Management System

- Disturbance management
- Distribution management
- Reconnection management

Oracle Utilities Operational Device Management

- Interaction with the smart energy devices in real time
- Smart energy devices registration and control
- Configuration management of Smart energy devices

These solutions can be utilized independently from one another or as part of a single integrated set of applications.

Advantages of Borlas Consulting Group:

- *The first Oracle partner in the world to be recognized for its specialization in Oracle Utilities Customer Care and Billing;*
- *Professional team with many years of experience working in the energy industry, including 13 certified specialists in the implementation of Oracle Utilities Customer Care and Oracle Utilities Meter Data Management;*
- *Successful application and implementation of the Oracle Unified Method;*
- *Experience implementing Oracle business applications — over 20 years*
- *Tailoring of solutions to suit the specific needs of domestic power-supply companies, in due consideration of legislative changes;*
- *Positive feedback from customers purchasing previously-implemented IT solutions.*



Specialized
Oracle Utilities Customer Care and Billing

Oracle Utilities solutions help:

- Power-supply companies — in the sale of electricity to legal entities and private individuals;
- Power-generating companies — in the sale of thermal energy on the retail market, production management;
- Water companies — in the automation of water supply and sewerage metering;
- Municipal administrations — in the automation of housing and public utilities within united information-computing centers (UICC);
- All energy enterprises — in commercial operations on the wholesale market;
- Grid companies — in the management of the distribution of electric power and mobile work brigades;
- All types of clients — in the management of metering devices and their servicing.

Arkady Karev, Vice President, Borlas Consulting Group:

«Enterprises and organizations in the energy, housing and public utilities industry are interested in improving their billing systems, since this is the foundation for the organization of their business processes. In Borlas, they will find a partner with outstanding credentials in the use of Oracle's industry products, in-depth knowledge of their business and applicable legislation, and the ability to implement world-class comprehensive IT systems while catering to the needs of domestic companies and organizations».



Borlas' award — the first Oracle partner in the world to be recognized for its specialization in Oracle Utilities Customer Care & Billing (2013)

Borlas experience in energy, housing and public utilities:

- Federal Atomic Energy Agency (Rosatom)
- OJSC Trading System Administrator
- OJSC RusHydro
- OJSC Inter RAO UES
- OJSC OGK-3
- OJSC OGK-6
- OJSC Mosenergo
- OJSC TGK-2
- OJSC TGK-5
- OJSC Perm GRES
- CJSC Comprehensive Energy Systems
- CJSC Comprehensive Energy Systems, Perm Branch
- MGUP Mosvodokanal
- OJSC Mosenergosbyt
- OJSC Chelyabenergosbyt
- OJSC Volgogradenergosbyt
- LLC Rusenergosbyt
- OJSC Khakasenergosbyt
- OJSC Moscow United Energy Company
- OJSC Moscow Thermal Grid Company

Borlas Consulting Group

- Leading consulting group in Russia and the CIS;
- More than 20 years of successful market operations;
- Oracle Platinum Partner;
- Oracle first-line of support partner;
- Oracle PartnerNetwork specializations:
 - Oracle Utilities Customer Care and Billing 2
 - Oracle Database
 - Oracle E-Business Suite Supply Chain Management
 - Oracle E-Business Suite Financial Management
 - Oracle E-Business Suite R12.1 Human Capital Management
 - Oracle Hyperion Financial Management 11
 - Oracle Hyperion Planning 11
 - Oracle Solaris Cluster 3x
 - SPARC T-2 and T3-Based Servers
 - Oracle Business Intelligence Foundation 10g
 - Oracle Database Performance Tuning
 - Oracle Data Warehousing
 - Oracle Real Application Cluster 11g
 - Exadata Database Machine Models X2-2 and X2-8
 - Oracle Solaris 10
 - SPARC Enterprise Entry-Midrange M-Series
 - Siebel CRM 8
 - Primavera P6 EPPM 8
 - Oracle Fusion Human Capital Management 11g
 - Oracle Fusion HCM Cloud Service 2013
 - Oracle Talent Management Cloud
 - Oracle Solaris 11
 - Oracle Enterprise Manager 12c
 - Exadata Database Machine Models X3-2 and X3-8
 - Oracle Utilities Meter Data Management 2
 - Aerospace and Defense
 - Natural Resources
 - Public Sector
 - Consumer Goods
 - Utilities

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